



## **Booking Terms and Conditions**

### **Prepayment Policy**

All bookings must be guaranteed with a credit or debit card and a non-refundable deposit of £30 for each room will be deducted from your card at the time of booking, unless otherwise stated. Any outstanding balance is payable on departure from the hotel.

### **Cancellation /Non Arrival Policy**

Our cancellation policy is 48 hrs prior to your 3pm check-in time. In the event of late cancellation or non-arrival full charges will apply for your first evening.

### **Check in/Check out**

Our hotel check in time is 15.00 hrs and check out is on or before 11.00 hrs. Latest check-in time 22.30 hrs, later check-in's can be agreed by prior arrangement only. Should you require an earlier check in/out, please contact Reservations on 0191 370 1597. Please be aware additional charges may apply.

### **Dining In - Bar Bistro or Restaurant**

If you would like to dine in our Bar Bistro or Restaurant, please ask when making your room booking and we will be arrange a table reservation.

### **Clean Air Policy**

All of our bedrooms are designated as smoke free environments. Failure to adhere to this will result in charges being applied to your credit/debit card.

### **Prices**

Prices are correct at time of print, but may be subject to change. All prices are inclusive of the current rate of VAT at the time of going to press.

### **Further Information**

Craig Archer  
Manager

The Moorings Hotel  
Tel: 0191 370 1597